Careers in Tourism

Daniela Bajada Guest Relations Manager The Westin Dragonara Resort

1.7Million





Over 20,000...









My Journey...







Have you ever thought of TOURISM as your FIRST CHOICE?

One of the world's largest and most fragmented industries

WHY DO PEOPLE TRAVEL?

- Leisure & Events
- History & Culture
- Business
- Sports & Outdoor Activities
- Learn a language
- Agreeable Climate
- Health
- Religion







Careers in Tourism















WHY join Tourism?



Interesting, Exciting and Fun



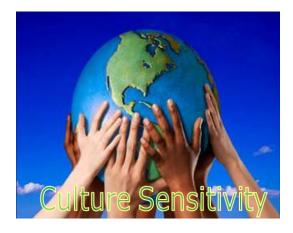
Friendly Working Environment



Meeting people from different countries

WHAT makes you successful in Tourism?











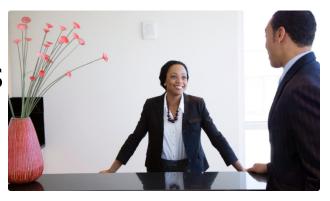
Skills Required for a Career in Tourism

- Social Skills Communication Skills; Teamwork
- Organisational Skills Planning; Co-ordinating;
- Prioritising; Multitasking; Problem Solving;
 Decision Making
- Technical Skills
- Artistic & Creative Skills

These Soft Skills also make you Successful!

- Customer care skills
- Complaint handling
- Problem solving skills
- Language skills
- Marketing and Selling skills





WHAT sectors make up the Tourism Industry?







Conferences and Conventions





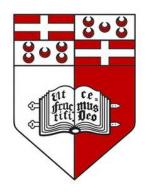


HOW to get to work in Tourism?

Your skills and qualifications can be enhanced by following one of these options:



Institute of Tourism Studies



University of Malta

Institute of Tourism Studies

- Foundation Courses
- Food Preparation and Service
- Restaurant Operations
- Certificate Courses
- Hotel Operations
- Accommodation Operations
- F&B Service and Supervisory Studies
- Food Preparation and Production and Supervisory Studies
- Diplomas & Higher National Diplomas:
 Hotel Operations, Culinary Arts, Tour Guiding, Travel Agency, Marketing & E-business, Hospitality Events Management,
 Sports & Leisure
- More information on: www.its.edu.mt or CHOICE brochure



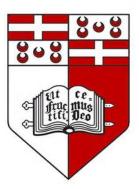
University of Malta

The Tourism Faculty offers the following course for those wishing to pursue a career in the tourism industry:

- Bachelor of Arts in Tourism Studies
- Bachelor of Arts (Hons) in Tourism Studies

Deep insight on local and international tourism Key Areas of the course:

- Management & Marketing
- Economics, Accounting & Finance
- Social & Environmental Studies
- Heritage Management



Malta Tourism Authority



- MTA has the role of bringing together all tourism operators in Malta
- It creates training programmes targeting people working in tourism. EU funds have been used to create & implement these programmes
- It works to encourage young people, like you, to take up a career in tourism

YOU are the FUTURE of the Maltese Tourism Industry



Make TOURISM YOUR Career Choice

trainedfortourism.org.mt

Questions?

THANK YOU!

