

## Social Support Worker

The duties and responsibilities of a Social Support Worker include:

- assisting the social worker in implementing care plans discussed in supervision in relation to students whose educational achievement is effected by their disability and other personal, social and family matters. Such difficulties may include social exclusion, challenging behaviour and complex family situations;
- conduct regular reviews of the attendance of all students within the respective College allocated and conduct initial interventions to collate information;
- advising home management, parenting and interpersonal skills to families for the benefit of the education of their children;
- provide emotional support and guidance to parents who are facing difficulties in parenting their child/ren;
- accompany parents and/or students for medical and other appointments when required;
- accompanying student to and from school when required and in line with student's care plan;
- participating in case conferences and work-related meetings when required;
- be conversant in all policies issued within the Education for All Framework with special emphasis on Addressing Attendance in Schools Policy and related procedures and strategy
- establishing and maintaining a link between school, home and education authorities;
- have knowledge of all support services offered by the Directorates for Educational Services as well as other services offered locally which can be of support to the students and families supported;
- provide statistics and reports whenever requested by Management;
- assist other Education Psycho-Social Personnel at College level in joint projects as well as participate actively; and
- maintaining regular working links with the Social Work Service (SWS) administration office at the Student Services Department, DES, so as to ensure that children referred are being supported, and thus assisting them to derive the full benefits of education.